



FREQUENTLY ASKED QUESTIONS

When can I drop off/pick up my child?

There will be pick up and drop off parking in the front of the building. We will open the doors at 8:45 each morning for those enrolled in the morning session. The class starts at 9:00 and ends at noon. Drop off begins at 12:15 for afternoon sessions with class starting at 12:30 and ending at 3:30.

Do I have to come into the Museum to drop off or pick up my child?

The first day we ask that you come in with your child to check them in and to pick them up. If you would like your child to meet you on the street after the class, please let us know the first day. It generally depends on the age of the child. We do ask that the child wait inside until you are parked near the curb and they should let the person at the table know that they are leaving.

Do you provide a snack or lunch?

We do not provide either a snack or lunch. For students staying all day, there will be a designated time (supervised) for lunch. Please plan to bring something to eat. Healthy snacks are a good idea. We will allow time for this during the day. Water bottles also will come in handy. PLEASE DO NOT PACK SNACKS WITH NUTS OR PRODUCTS CONTAINING NUTS for snacks to protect students with severe allergies. Snack time will be available during the class.

What if I need to withdrawal my child from camp?

We will refund 75% of the cost of the class up to 2 weeks before the class start. You may also choose to transfer to another class provided there is space available in that class. No refunds or transfers will be given within 2 weeks of the class start date.

What if the Museum cancels the class?

The Museum reserves the right to cancel, combine or reschedule classes to adjust for enrollment or unforeseen circumstances. If it is necessary to cancel a class for any reason, registered participants will be informed as soon as possible and extended the opportunity to transfer to another class or receive a full refund.

Will you take pictures of my child?

By enrolling your child in a Wenatchee Valley Museum class, you grant permission for your child to be photographed for promotional purposes, without compensation.

FREQUENTLY ASKED QUESTIONS CONTINUED

Are there scholarships available?

The Museum has a limited number of scholarship opportunities available. Scholarship levels are based on a family's eligibility for free and reduced lunch.

How do you handle behavior issues?

The summer camp teaching staff strive to provide a happy, safe, spirited summer of learning and enrichment for all ages. To ensure this expectation is honored, all camp participants are required to sign a behavior contract at the time of enrollment.

Can I accompany my child to class?

You may visit your child's classroom and meet the teacher before class begins, but we ask that you not stay for the entire session.

