



## FREQUENTLY ASKED QUESTIONS

### When can I drop-off/pick-up my child?

Drop-off will take place outside the museum at 8:45 AM. Grades K -1 pick-up will be at 12:00 PM. Pick-up for grades 2-6 will be at 3:30 PM. Drop-offs and pick-ups will take place outside to ensure adequate social distancing. We ask that no more than 2 adults are present at pick-up and drop off, and if a line is necessary to please respect social distancing instructions step up by camp personnel. Camp personnel will be asking parents when signing their child to verify that their child is symptom free. Campers temperatures will be taken at drop off, with a no touch thermometer. Additional drop off and pick up procedures will be communicated on the first day of camp.

### Do you provide a snack or lunch?

We do not provide either a snack or lunch. For students staying all day, there will be a designated time (supervised) for lunch. Please plan to bring something to eat. Healthy snacks are a good idea. We will allow time for this during the day. Please send campers with a water bottle. PLEASE DO NOT PACK SNACKS WITH NUTS OR PRODUCTS CONTAINING NUTS for snacks to protect students with severe allergies. Snack time will be available during the class.

### What if I need to withdrawal my child from camp?

We will refund 75% of the cost of the class up to 2 weeks before the class start. You may also choose to transfer to another class provided there is space available in that class. No refunds or transfers will be given within 2 weeks of the class start date.

### What if the Museum cancels the class?

The Museum reserves the right to cancel, combine or reschedule classes to adjust for enrollment or unforeseen circumstances. If it is necessary to cancel a class for any reason, registered participants will be informed as soon as possible and extended the opportunity to transfer to another class or receive a full refund.

### Will you take pictures of my child?

By enrolling your child in a Wenatchee Valley Museum class, you grant permission for your child to be photographed for promotional purposes, without compensation.

### Are there scholarships available?

The Museum has a limited number of scholarship opportunities available. Scholarship levels are based on a family's eligibility for free and reduced lunch.

## FREQUENTLY ASKED QUESTIONS - PAGE 2

### How do you handle behavior issues?

The summer camp teaching staff strive to provide a happy, safe, spirited summer of learning and enrichment for all ages. To ensure this expectation is honored, all camp participants are required to sign a behavior contract at the time of enrollment.

### Can I accompany my child to class?

No. Due to increased health and safety regulations for campers due to COVID-19, we will not be allowing parents in classrooms.

